

Limited Warranty

2600 Series Residential Vinyl Windows

Glass

Ten (10) Year Limited Warranty

The glass in Silver Line® 2600 Series factory glazed windows is warranted to be free from defects in manufacturing, materials and workmanship for ten (10) years from the date of purchase from the retailer/dealer. It is also warranted not to develop, under normal conditions, any material obstruction of vision resulting from manufacturing defects or as a result of premature failure of the glass or organic seal for ten (10) years from the date of purchase from the retailer/dealer. This limited warranty on glass does not apply to special order glazings, impact-resistant glass or glass that is not factory installed by Silver Line.

In the event a glass failure occurs as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, Silver Line, upon validation of the claim, at its option, will: (1) provide the appropriate replacement glass product to the Silver Line retailer/dealer you specify – labor is not included; or (2) provide a factory authorized repair to the existing glass at no cost to you; or (3) refund the original purchase price or retailer's/dealer's price at the time of the original purchase, whichever is less. Such replacement product or repair is warranted for the remainder of the original limited warranty period.

Components Other Than Glass

One (1) Year Limited Warranty

Non-glass portions of Silver Line® 2600 Series windows and doors (including locks, balance systems, handles, insect screens, weatherstripping, sash and frame members) are warranted to be free from defects in manufacturing, materials and workmanship for a period of one (1) year from the date of purchase from the retailer/dealer.

In the event a component other than glass fails as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, Silver Line, upon receipt of the original component or validation of the claim, at its option, will: (1) provide replacement components to the Silver Line retailer/dealer you specify – labor is not included; or (2) provide a factory authorized repair to the existing component at no cost to you; or (3) refund the original purchase price or retailer's/dealer's price at the time of the original purchase, whichever is less. Such replacement component or repair is warranted for the remainder of the original limited warranty period.

General Conditions and Exclusions

The limited warranty set forth in this document is the only express warranty (either written or oral) applicable to Silver Line® 2600 Series windows, and no one is authorized to modify or expand this limited warranty. All warranty claims must be made during the applicable warranty period.

ALL IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATION, BUT IN NO CASE WILL EXTEND BEYOND THE TERM OF THE LIMITED WARRANTIES SET FORTH ABOVE. SILVER LINE EXCLUDES AND WILL NOT PAY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF CONTRACT, TORT OR OTHERWISE, AND ITS LIABILITY WILL IN ALL INSTANCES BE LIMITED TO THE REPAIR, REPLACEMENT OR REFUND OF THE ACTUAL PURCHASE PRICE OF THE DEFECTIVE PRODUCT.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitation of the duration of an implied warranty, so the above limitations or exclusions may not apply to you.

This limited warranty is only applicable in the U.S.A. (i.e. the fifty states and the District of Columbia). This limited warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

Silver Line reserves the right to discontinue the model or models manufactured under these warranties. Any discontinued product, part, component or material may be replaced with an equivalent at the sole discretion of Silver Line. Silver Line is not responsible for any color variation in the replacement product, part, component or material. Silver Line reserves the right to inspect any and all products with alleged defects in the field. Field visits may result in service charges for non-warranty inspections.

What is NOT Covered by This Limited Warranty

- Product failure or damage.
- Improper installation or use of the product.
- Product modifications or glass shading devices (e.g., glass tinting, security systems, improper painting or insulating coverings, etc.).
- The improper removal of any permanent warning or identification labels from the product or products.
- Reinstalling a Silver Line® window or door after it has been removed from a building and re-sold and/or re-installed in a different building.
- Exposure of the product to excessive heat and/or cold or conditions beyond published performance specifications.
- Stresses caused by building defects or settlement or movement of the structure in which the product is installed.
- Improper maintenance, such as use of brickwash, razor blades, sealants, sanding or improper washing.
- The failure to perform reasonable and necessary maintenance on the product.
- Exposure to stresses arising from glass surface temperature differentials.
- The transportation or installation of the glass product or products at altitudes in excess of 3,500 feet above or below point of manufacture unless equipped with capillary or breather tubes.
- Chemicals or airborne pollutants, such as salt or acid rain.
- Delivery by others.
- Accidents.
- Acts of God.
- Normal wear and tear.

Additional Items Excluded From This Limited Warranty

- Adjustments or corrections due to improper installation.
- Minor blemishes in the glass that do not significantly impair the structure or vision through the glass, including glass curvature.
- Misalignment of grilles/muntins of 1/8" or less from appropriate position.
- The rusting or corrosion of non-vinyl products or components due to the close proximity to coastal areas unless the product is composed of appropriate stainless steel or other non-corrosive hardware.
- Color variation or variations of the glass.
- Glass breakage for any cause or any reason.
- Condensation on the external surfaces of the window and/or glass, which may occur as the natural result of humidity and interior/external temperature differentials.
- The very gradual, natural migration of inert gas used in insulated glass units.
- Torn or ripped insect screens for any cause whatsoever.
- Slight fading and/or color variations caused by normal aging or weathering.
- Labor to replace sash or door panels, glass or other components.
- Labor and other costs related to the removal and disposal of defective product.

For quality assurance purposes, all window and patio door products should be inspected by the Original Purchaser prior to, at the time of installation, or upon transfer of title to the Original Purchaser.

ELIGIBILITY REQUIREMENTS

The limited warranties set forth above are limited to the Original Purchaser. The term "Original Purchaser" as used in this limited warranty means:

- The individual, individuals or entity who or which took original title to the premises or are the original occupants of the structure in which the product was installed.

Claim Procedure

Any warranty claim must be made in writing and include the Original Purchaser's name, address, date of purchase, product information from the product label and daytime as well as evening telephone numbers.

All claims should be sent to the following address:

Silver Line Building Products LLC
Attn: Warranty/Registration Department
P.O. Box 6029
North Brunswick, New Jersey 08902-6029

For additional questions, you may contact us by phone at 800-234-4228.

NON-TRANSFERABILITY: The warranties described above are non-transferable and limited to the Original Purchaser as described above.

If any part of the warranties described above is void or unenforceable in any State of the United States, the remaining portions will nonetheless continue in full force and effect.